



CONSUMERS FEDERAL CREDIT UNION

425 Neptune Avenue, Brooklyn, NY 11224
Phone (718)266-2204 Fax (718) 266-1976

Serving our membership since 1965

www.consumersfcu.org

March 23, 2020

IMPORTANT NOTICE

At Consumers Federal Credit Union, our greatest priority is the health and safety of our members and employees. As a result, **the hours of operation for the Brooklyn branch have been temporarily changed to 9:00 am to 1:00 pm, Monday through Friday. Our Queens branch is closed.** Non-essential services, such as notary, fax for members, credit counseling, etc. are temporarily suspended. Three members may wait in teller areas at any one time. We appreciate and maintain a healthy distance from each other.

Our shared branches located in Manhattan and Long Island City have also changed their hours. Please check our website www.consumersfcu.org for the most up to date information.

In addition to the revised hours above, we are available by email, phone and can schedule video (Zoom) meetings as well.

If you have any questions please reach out to customer service at 718-266-2204 or email at CUSTOMERSERVICE@CONSUMERSFCU.ORG.

Thank you,
Stephen Jacoby

Stephen Jacoby
Chief Executive Officer
Consumers Federal Credit Union



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March 17, 2020

After careful consideration, which includes very limited member use and required staff travel to the branch, we will suspend operations at the Electchester branch until further notice. *****This only effects the Electchester branch and NOT any other locations.***

Members can email (CUSTOMERSERVICE@CONSUMERSFCU.ORG) or fax (718-266-1976) deposits and payments. Members also have access to our FREE online banking site for many services. We also offer debit cards and FREE access to almost 30,000 ATM's.

If you have any questions please reach out to customer service at 718-266-2204 or email at CUSTOMERSERVICE@CONSUMERSFCU.ORG.

Thank you,

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March 16, 2020

IMPORTANT NOTICE

At Consumers Federal Credit Union, our greatest priority is the health and safety of our members and employees. As such, we are closely monitoring the daily developments regarding COVID-19 (coronavirus) and are following guidance from the Centers for Disease Control and Prevention (CDC), the New York State Department of Health (NYSDOH) and local government officials.

At this time, all of our branches remain open and are operating under normal business hours. Should that change due to an emerging health threat or request from local government leaders, you have our commitment for timeliness and transparency. Our website will remain up to date with the status of our various locations and we will alert you of any changes. Non-essential services, such as notary, fax for members, credit counseling, etc. are temporarily suspended.

As a precaution, we have additional cleaning and disinfecting. Furthermore, our employees are exercising everyday preventative measures like washing hands regularly and cleaning personal workspaces to help prevent the spread of germs.

We will also limit the members in the teller areas at one-time to three (3).

If you have any questions please reach out to customer service at 718-266-2204 or email at CUSTOMERSERVICE@CONSUMERSFCU.ORG.

Thank you,

Stephen Jacoby

Stephen Jacoby
Chief Executive Officer