

# Consumers Federal Credit Union



CREDIT UNION NEWS, WINTER 2010

## Message From Your Customer Service Representative

I would like to take a moment to introduce myself, my name is Nikkia Chapin and I am a Customer Service Representative in the Brooklyn Office. It is my goal to provide you with excellent customer service and help you with your financial questions or concerns. Please feel free to contact me at 718-266-2204 or nchapin@consumersfcu.org.



# We Have Lowered Our Mortgage Rates

5 year Balloon, 30yr Amortization- <u>5.95%</u> 2 year Balloon, 30yr Amortization- <u>4.95%</u> 5 Year Fixed- <u>5.75%</u> \*\*\*\*Other terms and options available\*\*\*\*

Apply and have a status within 48 hours

No Application Fee

No Points

Apply on-line 24 hours, 7 Days a week

Work with one Loan Representative from beginning to end

For more information visit us on the web at <a href="www.consumersfcu.org">www.consumersfcu.org</a> or contact our loan department at 718-266-2204.

# Halloween at the Credit Union

## Season's Greeting

The staff of Consumers Federal Credit Union would like to wish you a very Happy and Healthy New Year!

### 2010 Holiday Closings

New Year's Day- January 1 Martin Luther King, Jr. Day- January 18 President's Day- February 15 Memorial Day- May 31 Independence Day- July 5 Labor Day- September 6 Columbus Day- October 11 Veteran's Day- November 11 Thanksgiving Day- November 25

Day After Thanksgiving- November 26 Christmas Day- December 25

### Staff and Email Addresses

### Brooklyn

Phone: 718-266-2204 Fax: 718-266-1976

Stephen Jacoby, CEO sjacoby@consumersfcu.org

Keith Stone, Vice President kstone@consumersfcu.org

Omaira Perez, Loan Officer mperez@consumersfcu.org

Michael Veksler, Compliance Officer mveksler@consumersfcu.org

Anna Carbone, Loan Department/CSR acarbone@consumersfcu.org

> Dorrah Scali, CSR dscali@consumersfcu.org

Lauren Balasiano, Receptionist lbalasiano@consumersfcu.org

> Nikkia Chapin nchapin@consumersfcu.org

Manhattan Farida Pakoys, CSR fpakoys@consumersfcu.org

Rochelle Cummings, CSR rcummings@consumersfcu.org

Bronx Claire Clarke, CSR \*\*Limited Service, call for more details\*\*



YOUR SAVINGS FEDERALLY INSURED TO AT LEAST \$250,000 AND BACKED BY THE FULL FAITH AND CREDIT THE UNITED STATES GOVERNMENT (NCUA) NATIONAL CREDIT UNION ADMINISTRATION, A U.S. GOVERNMENT AGENCY

### Reminder

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Don't forget you can now fax your deposits to 718-266-1976. Call customer service at 718-266-2204 for more information.

> Visit us on the Web at: www.consumersfcu.org

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